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Your reference

Subject

Our reference

Date

PR 1010-3030

12.04.2017

Information to solar charge controllers Steca PR 1010-3030

Dear Steca-customer,

In relation with our solar charge controllers Steca PR 1010-3030 we have found out about a faulty calibration.

This is technically not critical, but leads to confusing readings on the LCD as follows:

- Significantly too high current values
- Partially error codes E09 and / or E10

The following controllers might be concerned:

- Steca PR 1010-3030
- Date of production from calendar week 5 to 14 2017 (inspection stamp 0517 to 1417 on the right side of the heat sink)

In the meantime, the problem has been identified and sustainably solved.

In order to make sure that you always get a 100% perfect Steca-product, we invite you to return eventually concerned controllers to Steca. We will then exchange them against a new, intact product. Of course Steca will be in charge of the transport costs.

We apologize for all inconveniences, and will be happy to assist in case of any questions.

Best regards,

Steca Elektronik GmbH